

HESTANCUE™

Safety Instructions and Warnings

SMART INDUCTION BURNER



The Hestan Cue™ Cooking System



INDUCTION BURNER - 41000

IMPORTANT SAFETY INFORMATION **SAVE THESE INSTRUCTIONS**

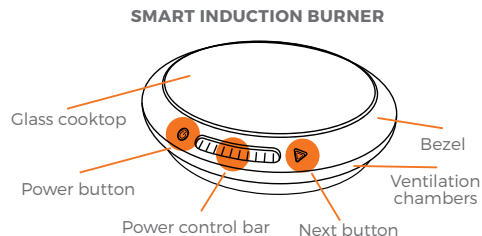
Please read these Safety Instructions and Warnings before using the Hestan Cue Smart Cooking System. Complete and updated documents are available at hestancue.com/support/guides.

Please read through the documents before using the Hestan Cue Smart Cooking System.

- Quick Start Guide
- Safety Instructions and Warnings
- Product and System Guide

Hestan Cue Smart Cooking System requires the following: Hestan Cue Smart Induction Burner, one or more pieces of Hestan Cue cookware (each with matching Smart Capsule) and the Hestan Cue App. The complete system is required for guided cooking functionality.

WARNING: Read this document in its entirety and save in a safe place for future reference. Please adhere to the safety information and instructions provided in this guide. Failure to do so may result in property damage, fire, electrical shock, serious injury, or death, and may void the warranty that accompanies this product. Basic safety, precaution and awareness should always be observed.



General Safety Information

- **WARNING: NEVER IMMERSE ANY PART OF THE HESTAN CUE SMART INDUCTION BURNER IN WATER,** including the electrical cord and plug. Extreme electrical shock, fire and death may result.
- **WARNING: NEVER PLACE ANY PART OF THE HESTAN CUE SMART COOKING SYSTEM ON OR NEAR HEATED COOKING RANGES, COOKTOPS, GAS OR ELECTRIC OVENS, BROILER/GRILLERS, OR MICROWAVES.** This includes the Hestan Cue Smart Induction Burner, Smart Capsule and Hestan Cue cookware, such as the Fry Pan. Extreme damage, including fire and explosion, may occur.
- **WARNING: ADDING INGREDIENTS TO A HOT PAN CAN RESULT IN HOT SPLATTER, LOUD NOISES AND POPPING, ESPECIALLY WHEN HOT OIL IS PRESENT.** Use extreme caution when cooking to avoid bodily injury and burns. It is best to remove metal jewelry when cooking with heat. Hestan Smart Cooking Inc. will not be held liable for any injuries or damages resulting from the use of the Hestan Cue Smart Cooking System. Never stand closer than 8" [20.3 cm] from the Hestan Cue Smart Cooking System. If the contents of the pan is spilling over, or excessively splattering, calmly unplug the Hestan Cue Smart Cooking System and wait for contents to cool entirely before cleaning and removing.

- Do not allow liquids to boil over cookware. Do not allow food or liquids to heat directly on the Hestan Cue cooktop. Do not allow food or liquids to enter the internal parts of the Hestan Cue Smart Induction Burner. Follow cooking instructions carefully, and never overfill the cooking vessel with foods or liquids, as they may boil over and compromise the performance and safety of the Hestan Cue Smart Induction Burner. If liquids appear to be boiling over the cookware, unplug the unit immediately, allow to cool before cleaning or recommencing cooking. If liquid enters the induction burner, unplug the unit immediately and discontinue use. If liquids enter the internal parts of the Hestan Cue System, it may cause the system to short circuit and may cause electric shock.
- When using the Hestan Cue Smart Cooking System, follow cooking instructions carefully to avoid adverse effects
- Remove and discard all packaging materials and labels before using system.
- Do not use the Hestan Cue Smart Cooking System for any purpose other than its intended purpose as described in the separate product guide available here: www.hestancue.com/support/guides.
- The system does not contain user-serviceable parts. Never attempt to modify or repair any of its parts. Never attempt to replace any of its parts, with the sole exception of the AAA battery that goes in the Smart Capsule.
- This system is intended for adults. Do not allow a child to operate, use or cook with the system without adult supervision.
- Keep small children away from the burner while cooking. Do not allow a child near the burner or in its general vicinity without adult supervision, especially beneath and below the cooking area, while in use. Be careful around the burner while it is turned on, as heat, steam and splatter can cause burns.
- Do not store any items on the burner unit, especially items that may be of interest to children. Serious injury may result from falling objects.
- The power cord may be a tripping or choking hazard. Do not allow anyone to pull or trip on the cord, as this may result in injury.
- Do not let the cord hang over the edge of a table or counter or come in contact with hot surfaces.

- When the Hestan Cue Smart Cooking System is not in use, turn the unit off, unplug the power cord from the outlet, wait for the burner to cool completely, then loosely wrap the extra cord around the bezel. This will help prevent unforeseen hazards.
- The Hestan Cue Smart Cooking System is for indoor household use only. Do not use outdoors. Only use in dry locations. Keep away from direct sun or other elements.
- The Hestan Cue Smart Cooking System should only be used where there is adequate ventilation. Cooking in a poorly ventilated area may cause serious respiratory damage or death.
- Only use the system in appropriate cooking locations and on surfaces that are stable, flat, clean and dry. Refer to the “Selecting a Location” section of this guide for more information. Do not use near water, water sources or other wet areas, such as sinks or sink drainboards.
- Do not operate the induction burner on any metal table, metal surface or stovetop.
- Before cleaning the unit, shut it off, unplug the cord, and allow the unit to cool down completely before proceeding. Refer to the “Cleaning the Hestan Cue Smart Induction Burner” section of this guide for more information.
- When handling warm or hot surfaces, only use dry potholders. Potholders that are not completely dry will conduct heat and produce steam when used on hot surfaces or cookware. Burning and permanent injury may result. Do not let potholders remain on hot surfaces. Never use substitutes for a potholder, such as a towel, fabric or other material and/or apparatus.
- Do not touch cooking surfaces or surface elements during use. Extreme burning, damage and permanent injury may result. The glass cooktop, bezel and cookware will remain hot long after cooking has ended and the unit has been turned off. Allow ample time for cooling before handling, cleaning or storing.
- Discontinue using the Hestan Cue Smart Induction Burner if electrical cord or plug is damaged or malfunctioning.
- Excess weight could crack burner glass. Maximum weight of cookware with content should be less than 16 pounds.
- Not intended for commercial use or restaurant use.

Fire Prevention and Safety Instructions

- **WARNING: KEEP FLAMMABLE ITEMS AWAY FROM THE BURNER.** Failure to do so may result in fire, permanent injury and death. Never place, use or store flammable materials on or near the burner. The following are some examples: paper, plastic, potholders, linens, wall coverings, curtains, drapes, gasoline and other flammables.
- Do not use the induction burner with smart cooking accessories that have not been recommended by Hestan Smart Cooking. Doing so may cause injury.
- Ensure cooktop surface and cookware are clean before each use. The buildup of grease or other flammable agents can result in a fire. Refer to the “Cleaning the Hestan Cue Smart Induction Burner” section of this guide for more information.
- Never move the burner while in use. If moving hot cookware, use extreme caution.
- Never leave the burner unattended while in use. Always remain mindful and cautious while the cooking system is in use. Never allow cookware to boil dry or burn.
- Only use cookware suitable for the Hestan Cue Smart Induction Burner. Cookware that is not properly sized, shaped, balanced or constructed of appropriate material and finish, may be hazardous. Refer to the “Suitable Cookware” section of this guide for more information.
- Do not use cookware that does not have a flat bottom or has been misshapen or damaged.

- Do not use water to put out a grease fire. In the event of a fire, extreme caution must be used. Please use your best judgment to determine if Emergency Services are necessary, and act accordingly. When in doubt, contact Emergency Services. Never attempt to touch or move cookware that has ignited. In the event of an unexpected fire of any size, immediately unplug the Hestan Cue Smart Induction Burner to turn it off before attempting to put out the fire. Smother the fire by covering completely with baking soda. Alternatively, cover completely with a metal cover, lid, cookie sheet or tray. If you choose to use a fire extinguisher, a Class K extinguisher is advised for kitchen fires. However, for electrical fires, a Class C (or ABC) fire extinguisher is advised.

Cooktop Safety Instructions

- Do not block the ventilation chambers on the unit's exterior. The unit could overheat.
- Only place cookware on top of the burner, and only when in use. Foreign objects left on cooktop may cause damage to the burner and/or get hot. Cookware left on cooktop may get hot.
- Do not use cast iron cookware with the Hestan Cue. Cast iron cookware can cause the burner to overheat and automatically turn off. Cast iron cookware can also scratch or crack the burner cooktop. Using cast iron may void your warranty.
- Avoid scratching the glass cooktop. Moving or sliding cookware across the glass surface may result in scratching. Scratching may also be caused by specific kinds of cooking instruments, cast iron cookware, damaged cookware, or by using other foreign objects or materials on the cooktop.
- Never place metal objects other than suitable cookware on the induction burner. Metal objects placed on the burner may get hot and create a safety hazard.
- Do not wear or place metal objects close to the burner, such as rings, jewelry, watches, etc. Metal objects in close proximity to the induction burner could get hot.

- Keep magnetically sensitive objects, such as credit cards and bank cards, away from the burner.
- Do not clean burner while in use or while still hot. Hot steam and/or toxic gases can be released when attempting to clean cooktop while it is hot.
- **MEDICAL WARNING:** When in use, the Hestan Cue Smart Induction Burner generates an electromagnetic field that may interfere with medical devices such as pacemakers. Anyone using medical devices should be cautious when in close proximity to a burner that is powered on. Please consult your doctor or medical device manufacturer for advice regarding the usage of induction burners.
- No other electrical devices should be plugged into the same power outlet as the burner. Plugging multiple electrical devices into the same outlet may cause a power outage. Use only a dedicated power outlet.
- A short power supply cord is provided to reduce the risk resulting from becoming entangled or tripping over a longer cord.
- The use of an extension cord is NOT recommended because of the high electrical current requirements of the induction burner. However, if the included power supply cord is not of sufficient length to plug into a dedicated power outlet an extension power supply cord may be used if care is exercised in its use.
- The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
- Do not let the cord hang over the edge of a table or counter where it can be tripped on unintentionally, pulled on by children or come in contact with hot surfaces.
- The Hestan Cue Smart Induction Burner uses a polarized plug in which one blade is wider than the other. This ensures that the plug can only fit into the power outlet one way and minimizes electric shock. If the plug does not fit into the power outlet, please contact a qualified electrician. Never modify the plug or blades in any way.
- Do not dispose of the unit in garbage or fire. Comply with local applicable disposal/recycling laws.

IMPORTANT SAFETY INFORMATION SAVE THESE INSTRUCTIONS

Suitable Cookware

Hestan Cue cookware is always required when using guided cooking functionality on the Hestan Cue App. Hestan Cue cookware is also recommended for any general, non-guided cooking on the burner. It is possible to use most magnetic, flat-bottomed, induction-compatible cookware with the Hestan Cue Smart Induction Burner. Cookware with an 18/0 stainless steel base is suitable for induction cooking. If in doubt, check with your cookware manufacturer to determine if the cookware you are using is suitable for induction stovetops. For better results, we recommend cookware with a base diameter between 5" (12cm) and 9" (23cm).

Unsuitable Cookware: DO NOT USE

Cookware with a base diameter less than 5" (12cm) or larger than 9" (23 cm)	Cookware with "legs" or "feet"
Pottery	Unbalanced cookware or cookware with a heavy handle
Glass	Cast iron cookware
Ceramic	Cookware without a flat bottom
Aluminum, hard-anodized, bronze or copper unless it is specified that it is compatible with induction stovetops	Stainless steel, unless it is specified that it is compatible with induction stovetops

Selecting a Location

The Hestan Cue Smart Cooking System is designed for indoor use only. Use in well-ventilated kitchens suitable for food preparation.

- Place the Hestan Cue Smart Induction Burner on a stable and sturdy heat-tolerant

countertop or similar flat and suitable surface. The surface must be level and the burner must be well-supported and balanced to ensure even cooking and to prevent danger from the burner and/or cookware tipping or sliding off and causing injury.

- Do not operate the induction cooktop on any metal table or metal surface.
- The Hestan Cue system works best in an environment with stable ambient temperatures. Try to keep it away from drafty windows, fans, HVAC outlets or other environmental elements that might artificially change the temperature of the internal sensor(s). High humidity may also negatively impact the performance of the Hestan Cue Smart Cooking System.
- Ensure there is ample space around and above the unit for safe and unrestricted cooking. Do not block the ventilation slits surrounding the unit.

Cookware Positioning

Place the cookware on the top center of the burner. **DO NOT PLACE COOKING VESSEL OFF CENTER OF COOKTOP.**



Good positioning



Bad positioning

Smart Device (Phone/Tablet) Placement

Do not allow your smart device to get wet or to become soiled with food or ingredients. Keep your smart device and all connected cables at least 24" (61cm) away from any heat source, including the Hestan Cue Smart Induction Burner. This will help prevent your smart device from being destroyed or affected by excessive heat, water vapor and food splatter while cooking. If your smart device becomes soiled or dirty, please follow the cleaning instructions that came with your specific device. Place the smart device on a sturdy and flat surface to help prevent tipping or falling. Hestan Smart Cooking Inc. is not responsible for any loss or damage to your smart device that results from using the device as part of the Hestan Cue Smart Cooking System.

Cleaning the Hestan Cue Smart Induction Burner

WARNING: Never immerse the unit, cord or plug in water or any other liquid. Never place the unit in an automatic dishwasher. Do not spray the outside of the unit with liquid or cleaning products. Liquid could enter the inside and cause a short circuit or electric shock.

When cooking is finished, ensure that the burner is cleaned before next use.

To clean the unit:

1. Shut it off using the power button, unplug the cord, and allow the unit to cool down completely before proceeding.
2. Wipe top plate with a damp cloth or use a mild, nonabrasive dish soap.
3. To clean the control panel, wipe with a soft, dry cloth.

4. Do not use oven cleaners, abrasive products, scouring powders or pads to clean any part of the burner. These may leave scratches and damage the unit.

TIP: Should a hot sugar spill occur, turn off burner and remove cookware. Carefully scrape off using an oven mitt and scraper while still hot, but take care not to scratch the cooktop glass. Use extreme caution to prevent injury.

Warranty Details

This Smart Induction Burner is manufactured and inspected to ensure quality and performance. It is warranted to be free from defects in material and workmanship under normal household use for a period of one year after the date of purchase by the original purchaser. This guarantee does not cover damage caused by accident, misuse such as not following product instructions, abuse or commercial use. Scratches, stains, discoloration, damage from overheating or damage from use of an automatic dishwasher are not covered by this guarantee. Incidental or consequential damages and normal wear and tear are not covered by this guarantee.

Hestan Smart Cooking Inc. promises the original purchaser to replace any defective part or item during the guarantee period. Should you have a problem with this item, please contact us via our website at hestancue.com. This guarantee gives you specific rights, and you may also have other rights, which may vary from state to state. Thank you for purchasing this item. We wish you years of cooking enjoyment.

UL Listing:

US: Conforms to UL STD.1026

Canada: Certified to CSA STD.C22.2 No.64

California Proposition 65 (applicable to California residents only):

WARNING: This product contains chemicals known to the state of California to cause cancer and birth defects or other reproductive harm.

Federal Communications Commission (FCC) Statement

This equipment has been tested and found to comply with the limits for a consumer ISM equipment, pursuant to Part 18 of FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet or a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with Parts 15 and 18 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause

harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 8" (20cm) between the radiator and your body.

The transmitter must not be co-located or operating in conjunction with another antenna or transmitters. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in the guides.

Compliance information:

Model number: 41000 (Smart Induction Burner)

FCC ID: 2AKFR-41000

UL Listing:

US: Conforms to UL STD.1026

Canada: Certified to CSA STD.C22.2 No.64

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#hestancue

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